

# Massachusetts Renewal

## [Click here for Registration Website](#)



### Log On

Enter your username and password to access the Online System for renewal.



### Enter Your Patient Identifying Information

Enter your identifying information exactly as it is listed on the instructions provided to you by your physician.



### Read Instructions

On the next page, read the registration instructions. Click '*Proceed*' to continue the application. Review and update your personal information in the provided fields. Then click '*Proceed*'.



### Submit ID

If you selected a state license or state ID as your form of identification and the system is unable to retrieve your photograph from the Massachusetts Registry of Motor Vehicles (RMV), you will be redirected to the Identification Verification page. If you are using a form of identification that is not issued by Massachusetts, click '*Proceed*'.



### Patients Using an Out-of-State ID

Enter the expiration date of your document. Click '*Choose File*' to select the image of the document on your device, then click '*Upload*'! Click '*Proceed*' to continue.



### Submit Proof of Residency

On the following page, select the image of your proof of residency document. Click '*Choose File*' to select the image, then click '*Upload*'! Click '*Proceed*' to continue.



### Upload Identification Photo

Select the image of your identification photo on your device and click the '*Upload*' button. Click '*Proceed*' to continue.



### Review Information Then Submit

Review your information for accuracy and click '*Submit*' to finalize your renewal.

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## Adding a Caregiver



### Selecting a Personal Caregiver

You have the option of designating a Personal Caregiver to assist you with your medical use of marijuana. After your registration has been approved by the Program, you may log into the Online System and designate up to two personal caregivers who are not currently designated by another patient, unless that Personal Caregiver is your immediate family member.



### Log into the Online System

Click on the 'My Caregivers' tab at the top of the page.



### Generate PIN

Click on 'Generate PIN' for your personal caregiver. Provide the PIN to your caregiver and direct them to register with the program in the online system.



### Approve Your Caregiver

After your caregiver has registered, click on 'My Caregivers' and follow the instructions to approve your caregiver. After you approve your caregiver, the program will process your caregiver's registration.

Remember, there is no state application fee. Your registration is valid for one year starting from the date of submission. The CCC typically mails out cards in 3-5 business days. If you need assistance at any time, feel free to reach out to us, we're here to help!